Recognition of Uncertainty and Complexity

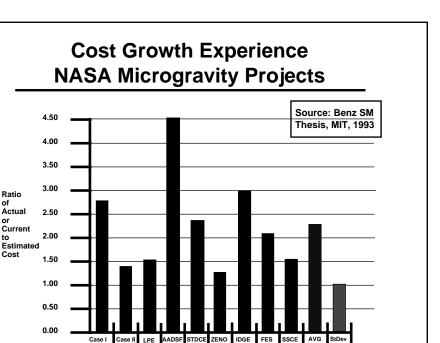
- Uncertainty: Wide Range of Futures
 - The forecast is "always wrong"
 - "risks" that is, the bad things that can happen
 - "opportunities" that is, the other side of the distribution, the good things that can happen

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Slide 1 of 31

Recognition of Uncertainty

- The usual error
 - Search for correct forecast
- However: the forecast is "always wrong"
 - What actually happens is quite far, in practically every case, from what is forecast
 - Examples: costs, demands, revenues and production
- Need to start with a distribution of possible outcomes to any choice or decision



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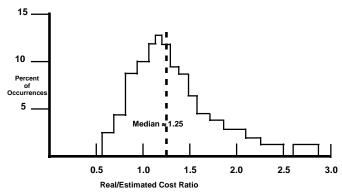
lide 3 of 31

Let's look at simplest case

- Simplest possible technology: asphalt paving of existing runways – long flat surfaces with everything visible
- A really simple issue: Cost straightforward routine operation
- Sample of about 59 cases from the files of airports in the United States, comparing estimated cost with actual cost, adjusted for inflation according to construction price index.
- RESULTS OFF IN RANGE OF A FACTOR OF 2!

Ratio of Real Costs

Expressed in constant dollars, to estimated costs for routine airport projects



Source: de Neufville and Odoni, "Airport Systems Planning" McGraw-Hill, 2003

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Slide 5 of 31

Cost of asphalt rising Local road repairs are likely to lag

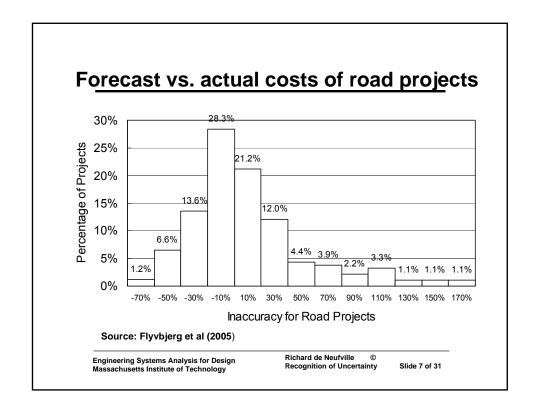
By Kay Lazar, Globe Correspondent June 8, 2006 http://www.boston.com/news/local/articles/2006/06/08/cost of asphalt rising/

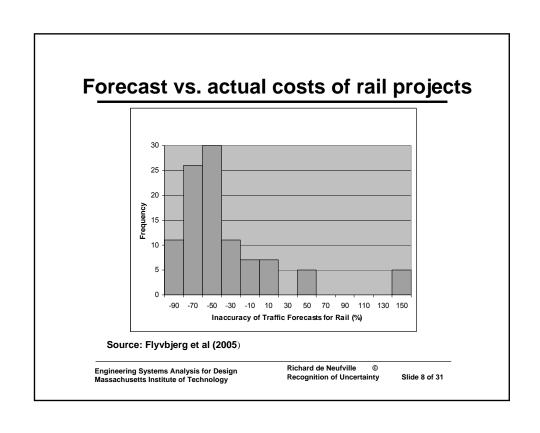
The soaring cost of petroleum -- a primary ingredient of asphalt -- has forced many communities to shoulder a 50 percent increase in costs as crews head out to repave roads this summer. Asphalt sticker shock is creating heartburn for legions of highway chiefs, prompting many to significantly curtail the number of roads they intend to repair this season.

And the going may get even tougher. Two major asphalt suppliers for the region are warning of another 50 percent increase by Thanksgiving -- in addition to potential shortages

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Slide 6 of 31





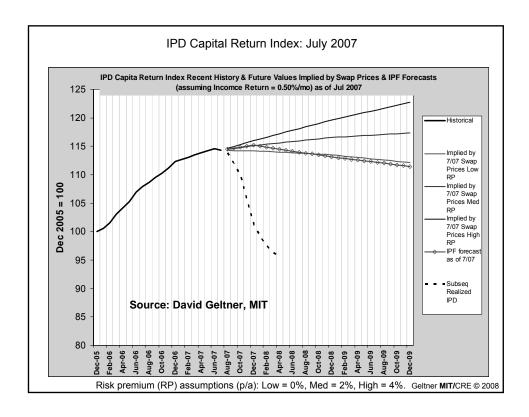
Real Estate Forecasts

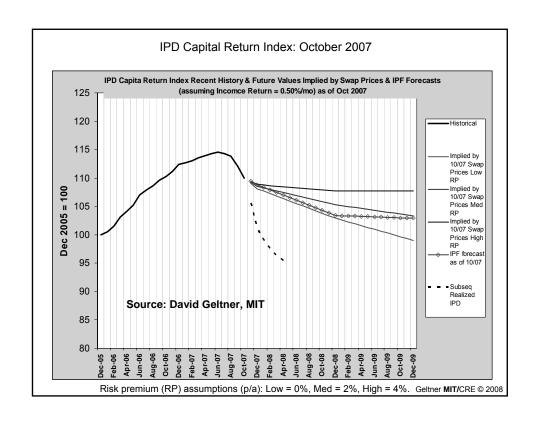
Courtesy Prof Geltner, MIT Center for Real Estate

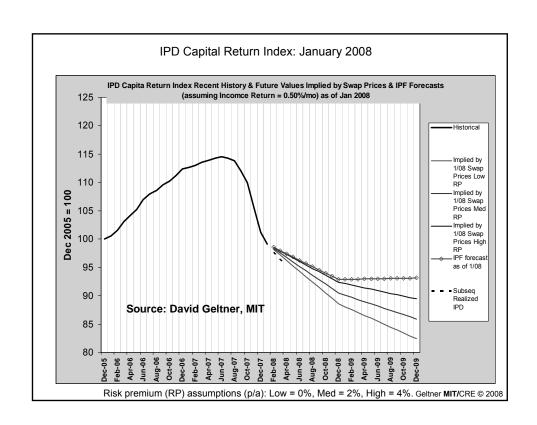
- The next slides show forecasts for commercial property prices for the UK, the IPD Index
- Note: this price should be relatively easy to predict
 - Real estate fairly stable not created rapidly and people do not move easily
 - · Also, fairly transparent how it functions
 - In short, not "rocket science"
- Note also that many experts make the markets that are the basis for these forecasts
- 20% drop (July 07 to April 08) is the steepest fall ever— Yet nobody saw it coming, apparently

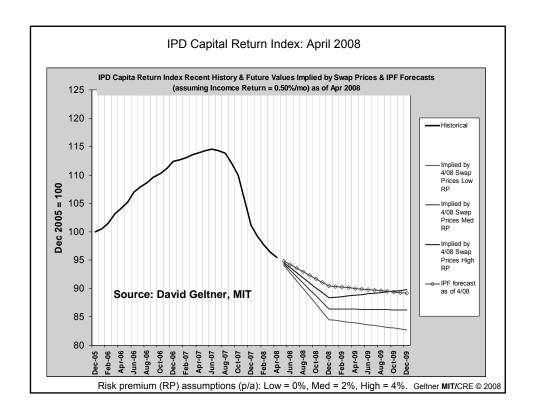
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Slide 9 of 31



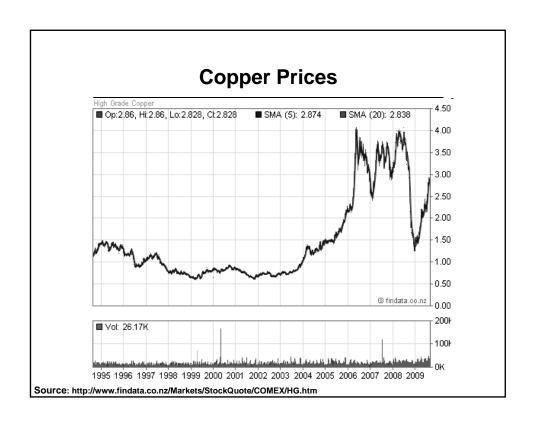


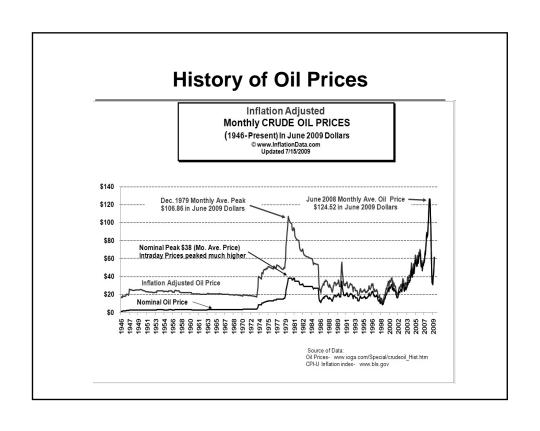


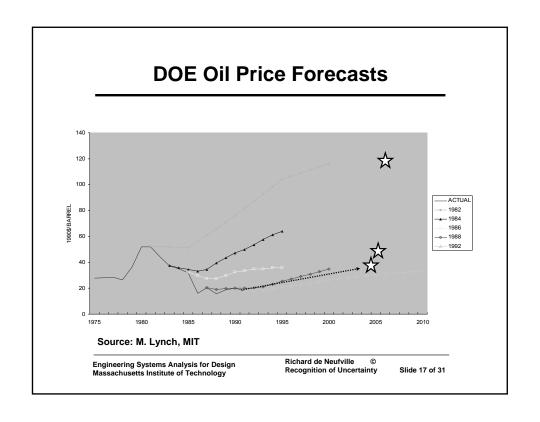


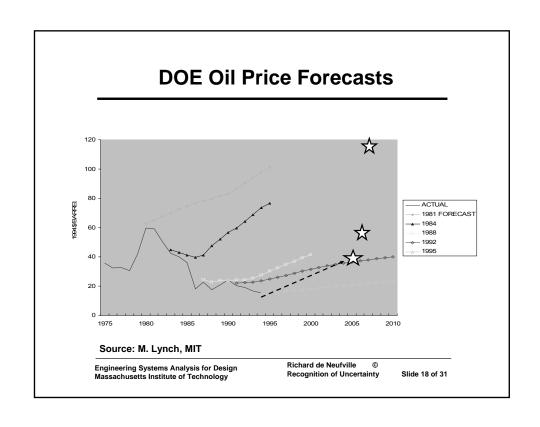
More Complicated Cases

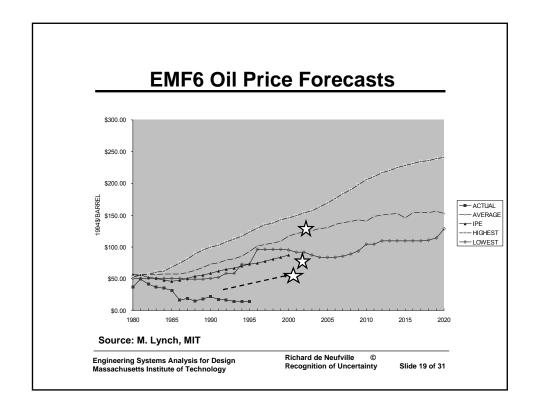
- Major commodities
 - · Copper, and then Oil
 - Many Hidden factors deposits deep under ground (or water); quantities or qualities not known until deposit exploited
- Water Usage in Boston
 - Involves personal preferences, these cannot be measured directly in "real world", difficult to estimate correctly

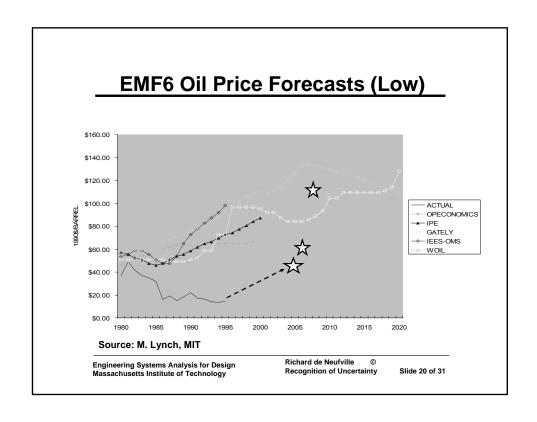


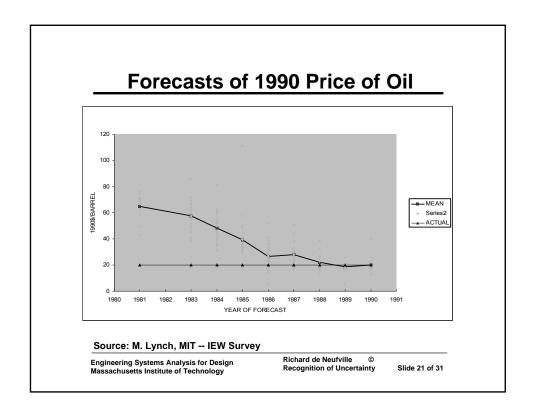


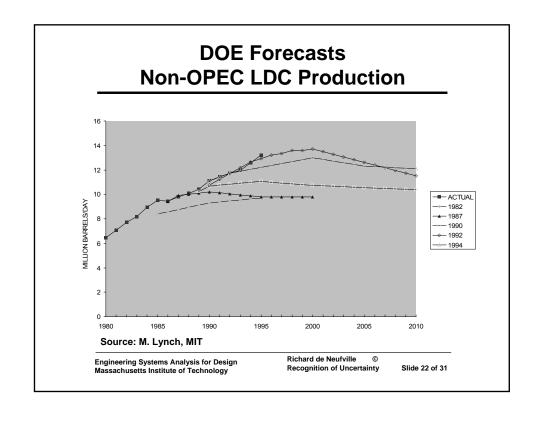


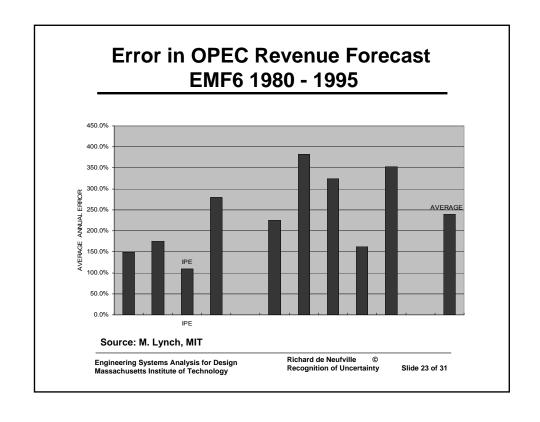


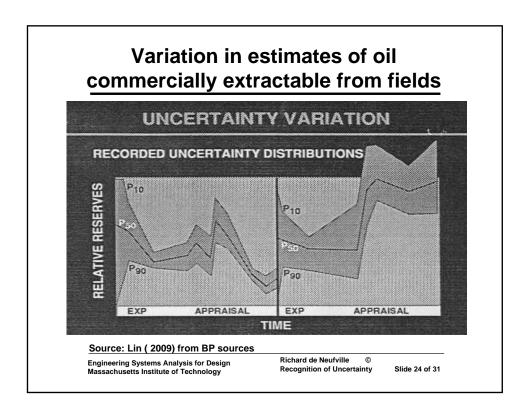


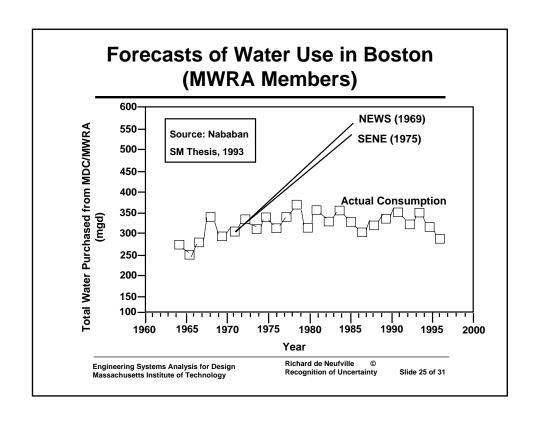


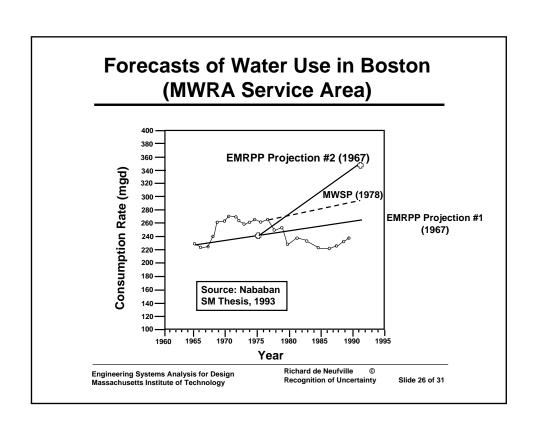












Why we can't predict well: Surprises!

- Surprises
 - All forecasts are extensions of past
 - Past trends always interrupted by surprises, by discontinuities:
 - ◆ Major political changes
 - ♦ Economic booms and recessions
 - ◆ New industrial alliances or cartels
- The exact details of these surprises cannot be anticipated, but it is sure surprises will exist!
- Example: MWRA Quincy pellet plant
 - When the s.... Hit the fan!

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Slide 27 of 31

Why we can't predict well: Ambiguity

- Ambiguity
 - Analysis can look at many ranges of historical record
 - Moreover, from any set of historical data many extrapolations possible
 - ◆ Different explanations (independent variables)
 - ◆ Different forms of explanations (equations)
 - ◆ Different number of periods examined
 - Many of these extrapolations will be "good" to the extent that they satisfy usual statistical tests
 - Yet these extrapolations will give quite different forecasts!
 - Example: Forecasts of Airport Traffic for Los Angeles

Consequences of Uncertainty

- The Resulting Problem: Wrong Plans
 - Wrong Size of Plant, of Facility
 - **◆ Boston Water Treatment Plant**
 - Wrong type of Facility
 - ◆ Although "forecast" may be "reached"...
 - Components that make up the forecast generally not as anticipated, thus requiring
 - ◆ Quite different facilities or operations than anticipated
 - ♦ Baltimore Airport Buildings US Airways / Southwest

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Slide 29 of 31

Rear View Mirror Analogy

- Relying on forecasts is like driving by looking in a rearview mirror --
- Satisfactory for a while, so long as trends continue, but soon one runs off the road.

Take-aways from presentation

- The forecast is "always wrong"
 - ♦ And there is no escape from this:
 - **♦...** Analysis based on too many assumptions
 - $\ensuremath{\blacklozenge} \dots$ and there are inevitable surprises

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Slide 31 of 31